

Tentative Library Board Vouchers March 16, 2022			3/11 at 12:30
Item #	Vendor	Description	Amount \$
1	Cengage Learning	Passenger & Immigration List Index Supplement 2022	641.25
2	Edgerton, Inc.	Quote #14897 replacement of leaking 2" pipe on rear wall behind the boilers	1,871.53
3	Edgerton, Inc.	Quote #14898 replace 1" strainer which is leaking to the right of the left side boiler	1,000.10
4	Edgerton, Inc.	Quote #14900 replacement of 1 1/4" black return pipe behind left side boiler	701.19
5	Environmental Systems Corp.	Quote Hardwired Boiler Points at Newfield Branch	4,955.00
6	Environmental Systems Corp.	Quote IP Connection for Remote Access	4,278.00
7	N/A	HVAC repairs	5,000.00
8	OCLC - CapiraMobile Library App	Implementation Fee (One-time)	1,030.00
9	OCLC - CapiraMobile Library App	Annual Fee (App Features, Maintenance & Subscription; Tech Support)	9,785.00
10	Novus Insight Inc.	IT Consulting Services	6,420.00
11	Sunlimited	Newfield Branch- Window Tinting	4,000.00
12	Various	Library Programs during the remainder of FY22	1,000.00
Non-levy			\$ 40,682.07
11	Bridgeport Regional Business Council	Marketing (non-levy)	350.00
12	N/A	Newfield Opening Expense	1,500.00
			\$ 1,850.00
			Lines 1-10 40,682.07
			Line 11,12 1,850.00
<b>Grand Total</b>			<b>\$ 42,532.07</b>



# QUOTE

Quote Number:  
14898

Work Order Id:

Date:  
03/09/2022  
Expiration Date:  
03/16/2022  
Submitted By:  
REID EDGERTON  
Page: 1 of 1

P.O. Box 304  
786 Main Street  
Monroe, CT 06468-0304  
(203) 268-6279 Fax: (203) 268-9970  
WWW.EDGERTONHVAC.COM

CT LIC. #S1 302765

**Proposal To:**  
BRIDGEPORT PUBLIC LIBRARY-925 BROAD ST  
925 BROAD STREET  
BURROUGHS LIBRARY  
BRIDGEPORT CT 06604  
214889

**Service Location:**  
BRIDGEPORT PUBLIC LIBRARY-925 BROAD ST  
925 BROAD STREET  
BURROUGHS LIBRARY  
BRIDGEPORT CT 06604  
214889

Edgerton is pleased to present the following quote for your approval:

**Option # 331**

replace 1" steam strainer which is leaking to the right of the lift side boiler

<b>Initial:</b> _____	<b>Total</b>	----- <b>1,000.10</b>
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\*\*Please note that this quote is not inclusive of any additional diagnostic charges, when applicable.\*\*

**PURCHASE, SALE AND INSTALLATION**

EDGERTON INC. hereby agrees to sell and the Buyer(s) agree to purchase the equipment, materials and labor described hereinafter or attached as an addendum to this AGREEMENT, upon the terms and conditions set forth herein; and EDGERTON INC. agrees to install such equipment and materials in good operating condition and to furnish all labor for such installation. This proposal may be withdrawn by EDGERTON, INC if not accepted within 30 days.

Payments shall be made as follows:  
Make checks payable to Edgerton, Inc.  
Edgerton accepts all major credit cards

A service charge of 1.5% per month or an annual rate of 18% added to overdue accounts on amounts owed. The buyer agrees in the event of default or nonpayment on an overdue account, he shall be liable for collection fees. The undersigned further waives any right to notice and hearing prior to the issuance of a prejudgment remedy pursuant to Section 6 of Public Act 73-431. Seller is authorized to check credit + employment history. Warranties on equipment, and service contract, will not be registered until final payment has been received in full.

**CHANGE ORDERS**

Our Foreman reserves the right to make decisions on site, with verbal notification, to preserve the integrity of the work/project. The price and timeline in the original proposal/bid are based on working knowledge of the project at the time of submission and proposal acceptance. Changes to the work scope that exceed the proposal/bid will be discussed and a detailed Change Order will be drawn up that outlines the additional time and costs associated. Work will proceed upon written acceptance. Our terms and warranty are applicable to Change Orders.

**Accepted By:** \_\_\_\_\_

**Date:** \_\_\_\_\_

THANK YOU FOR YOUR BUSINESS  
HEATING - AIR CONDITIONING - PLUMBING - ELECTRICAL - SHEET METAL

TERMS: Due upon receipt - Invoices received at the time of service are subject to final review by Edgerton billing department. You will be notified of any price changes. The purchaser agrees in the event of default of non-payment of an overdue account, they shall be liable for collections fees, including reasonable attorney's fees and costs. The purchaser further waives any right to notice and hearing prior to the issuance of a prejudgment remedy pursuant to Section 8 of the Public Acts 73-431.





# QUOTE

Quote Number:  
14900

Work Order Id:

Date:  
03/09/2022  
Expiration Date:  
03/16/2022  
Submitted By:  
REID EDGERTON  
Page: 1 of 1

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925 BROAD STREET  
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BRIDGEPORT CT 06604  
214889

**Service Location:**  
BRIDGEPORT PUBLIC LIBRARY-925 BROAD ST  
925 BROAD STREET  
BURROUGHS LIBRARY  
BRIDGEPORT CT 06604  
214889

Edgerton is pleased to present the following quote for your approval:

Option # 333

Replacement of 1"1/4 black return pipe behind left side boiler.

Initial: _____	Total	----- 701.19
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\*\*Please note that this quote is not inclusive of any additional diagnostic charges, when applicable.\*\*

**PURCHASE, SALE AND INSTALLATION**

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925 BROAD STREET  
BURROUGHS LIBRARY  
BRIDGEPORT CT 06604  
214889

Edgerton is pleased to present the following quote for your approval:

**Option # 332**

Replacement of leaking 2" steam pipe on rear wall behind the boilers.

<b>Initial:</b> _____	<b>Total</b>	<b>1,871.53</b>
-----------------------	--------------	-----------------

\*\*Please note that this quote is not inclusive of any additional diagnostic charges, when applicable.\*\*

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**Accepted By:** \_\_\_\_\_

**Date:** \_\_\_\_\_

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**NEWFIELD LIBRARY  
IP CONNECTION FOR REMOTE ACCESS  
BRIDGEPORT, CT**

**Environmental Systems Corporation  
18 Jansen Court  
West Hartford, CT 06110**

**Mitch Zawacki  
Automation Sales Engineer  
Phone: (860) 416-8877  
Email: [M.Zawacki@ESCCcontrols.com](mailto:M.Zawacki@ESCCcontrols.com)**

**Proposal Date: 12/7/2021**

**Newfield Library IP Connection for Remote Access  
Bridgeport, CT**

**Scope of Work Includes:**

- Newfield Library has an existing Schneider Electric Building Automation System (BMS). It has the ability to be connected to the IT network to allow for remote access by the facilities staff.
- ESC shall provide and install new ethernet cable to designated IT switch from existing Schneider Electric Supervisory Controller that is located in the Boiler Room. This shall allow for the existing Schneider Electric BMS to reside on the Bridgeport Newfield Library Network
  - ESC shall provide and install new ethernet cable from existing Schneider Electric to IP network connection
  - ESC shall coordinate with Newfield Library IT Department
- ESC shall work with IT department to establish remote connection for facilities staff
- ESC shall create email/text alarms for critical equipment BMS Alarms (example. Boiler Alarm)
- Project Supervision
- Control Wiring
  - Non-Prevailing Wage Rates
- 1 Year Warranty
- Work is to be Performed During Normal Working hours

**Exclusions and Clarifications to this Proposal:**

- IP Address(s) to be provided by Owner
- Bonds are excluded
- Prevailing Wage Rates are not included
- Cutting, patching, and painting or channeling of walls, floors or ceilings is not included
- Premium or overtime costs associated with overtime are not included
- Sales tax is NOT included in our pricing

PRICE: \$4,278

If you should have any further questions, please do not hesitate to give me a call. Thank you again for this opportunity.

**Mitch Zawacki**

**Automation Sales Engineer**

**Phone: (860) 416-8877**

**Email: [M.Zawacki@ESCCcontrols.com](mailto:M.Zawacki@ESCCcontrols.com)**



INTELLIGENT BUILDING SOLUTIONS



**NEWFIELD LIBRARY  
HARDWIRED BOILER POINTS  
BRIDGEPORT, CT**

**Environmental Systems Corporation  
18 Jansen Court  
West Hartford, CT 06110**

**Mitch Zawacki  
Automation Sales Engineer  
Phone: (860) 416-8877  
Email: [M.Zawacki@ESCCcontrols.com](mailto:M.Zawacki@ESCCcontrols.com)**

**Proposal Date: 12/7/2021**

**Newfield Library Hardwired Boiler Points  
Bridgeport, CT**

**Scope of Work Includes:**

- Newfield Library has an existing Schneider Electric Building Automation System (BMS) that has a BACnet connection to the Boiler Manufacturer Controller.
- ESC shall provide and install hardwired Boiler Start/Stop and Boiler Reset control points. ESC shall provide new control wiring from existing control panel located in Boiler Room.
- ESC shall update existing control programming to include new hardwired control points
- Engineering, Programming, Graphics, Start-up and Commissioning of the New Control Systems
- Trending and Alarming
- Project Supervision
- Control Wiring
  - Non-Prevailing Wage Rates
- 1 Year Warranty
- Work is to be Performed During Normal Working hours

**Exclusions and Clarifications to this Proposal:**

- IP Address(s) to be provided by Owner
- Bonds are excluded
- Prevailing Wage Rates are not included
- Cutting, patching, and painting or channeling of walls, floors or ceilings is not included
- Premium or overtime costs associated with overtime are not included
- Sales tax is NOT included in our pricing

PRICE: \$4,955

If you should have any further questions, please do not hesitate to give me a call. Thank you again for this opportunity.

**Mitch Zawacki**

**Automation Sales Engineer**

**Phone: (860) 416-8877**

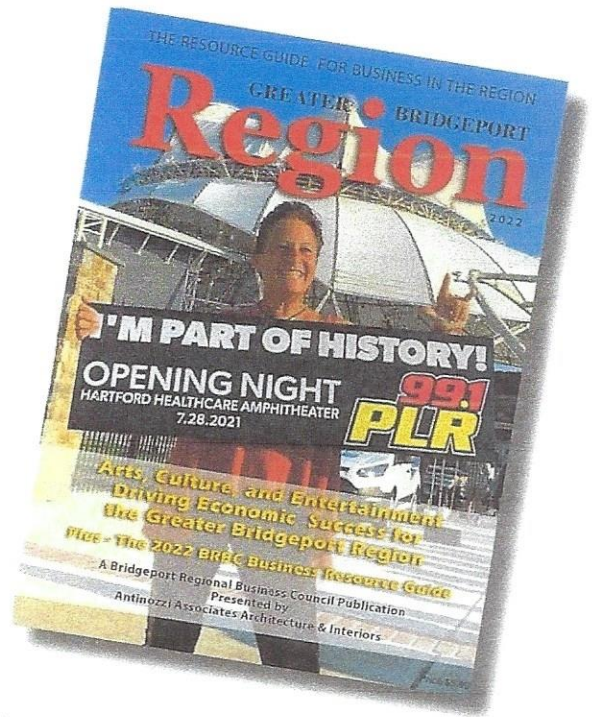
**Email: [M.Zawacki@ESCCcontrols.com](mailto:M.Zawacki@ESCCcontrols.com)**



# BRBC's REGION MAGAZINE & MEMBER DIRECTORY IS BACK!

Advertising Reservation Deadline: March 14, 2022

Advertising Materials Due: April 11, 2022



➔ **\$350** Eighth Page  
3.625 WIDE X 2.375 HIGH

**\$750** Half Page Vertical  
3.625 WIDE X 10.125 HIGH

**\$550** Quarter Page  
3.625 WIDE X 5 HIGH

**\$1,000** Standard Full Page  
7.625 WIDE X 10.125 HIGH

**\$750** Half Page Horizontal  
7.625 WIDE X 5 HIGH

**\$1,500** Premium Full Page  
7.625 WIDE X 10.125 HIGH  
(BLEED Available for this Option)

Featured Publication at the BRBC's Annual Meeting on June 21, 2022 ■ Mailed to Members ■ Distributed at BRBC and Community Events throughout the Year ■ Available at Town and Chamber Offices ■ Plus, Digital Edition of the Full Publication with Ads and Listings that link back to your website at [www.brbc.org](http://www.brbc.org)

Company: Bridgeport Public Library Contact: Elaine Braithwaite  
 Email: ebraithwaite@bridgeportpubliclibrary.org Phone: 203-576-7400 x430  
 Address (City, State, Zip): 925 Broad Street, Bridgeport, CT 06604  
 Check Ad Size:  
 Eighth     Quarter Page     Half Horizontal     Half Vertical     Standard Full     Premium Full  
 Signature: \_\_\_\_\_ Date: \_\_\_\_\_

There are several options for making your ad reservations. You may mail this form with your check to Bridgeport Regional Business Council / 10 Middle Street-14th Floor / Bridgeport, CT 06604 or make reservations and payment at [www.brbc.org](http://www.brbc.org)

For more information please contact Kate Pipa at [pipa@brbc.org](mailto:pipa@brbc.org) or Jocelyn Paoletta at [paoletta@brbc.org](mailto:paoletta@brbc.org).

Jocelyn Paoletta (formerly with BRBC now with Antinozzi Associates Architecture & Interiors) will continue to act as Publisher of BRBC's Region Magazine/Member Directory via Antinozzi Associates, the publication's Presenting Sponsor.

EMAIL AD MATERIALS TO: [paoletta@brbc.org](mailto:paoletta@brbc.org)



Capira Technologies, now a part of OCLC  
hanulecs@oclc.org

# CapiraMobile

## BRIDGEPORT LIBRARY

**Pricing Proposal**

3/10/2022

**Quote valid until: 6/30/2022**

**Prepared by: Steve Hanulec, Library Services Consultant**

*CapiraMobile would be developed for your library and as such terms and provisions are confidential and should not be shared with any 3rd party not involved in the decision to license Capira Technologies, now a part of OCLC's technology, including but not limited to other libraries, consortium partners and ILS vendors.*

## Pricing Structure

Pricing is primarily based upon the total potential population served by a library.

**CapiraMobile Base Application** is a customized mobile library app. CapiraMobile modules can be purchased to add additional functionality to the CapiraMobile Base Application

The app's "first year" starts when the application is fully approved by the library and deployed on the app stores where it would be available to download for patrons. Each year of service we provide maintenance to the application.

## Maintenance and Subscription

Each additional year of maintenance begins when the previous year maintenance duration expires. The library will automatically be billed for a year of maintenance when the previous year's coverage expires. If the library chooses to discontinue maintenance, this application will no longer function and all associated web services will be disabled.

*Maintenance covers the following:*

1. Corrective Maintenance- modifying the project to correct issues or make minor cosmetic changes to existing data objects and views after deployment.
2. Perfective Maintenance- modifying the project to improve overall performance as needed.
3. Adaptive Maintenance- modifying the project to allow it to remain effective with required direct and 3<sup>rd</sup> party services that change.
4. Updates to ensure compatibility with platform minor version revisions that run on the devices specified under Supported Devices.
5. Technical support for any questions or troubleshooting needs.



## Base Application – Annual Costs

<p><b>CapiraMobile</b></p> <p><b>CUSTOM MOBILE LIBRARY APP</b></p> <p><b>Base Application Features include:</b></p> <ul style="list-style-type: none"> <li>• Custom Application Design/Branding</li> <li>• Public Catalog Integration - <u>Customizable search scopes</u></li> <li>• Directions and GPS Navigation via Google or Apple Maps</li> <li>• Event Calendar Integration &amp; Searchability (if applicable)</li> <li>• ISBN/EAN Scanning &amp; Lookup</li> <li>• Web Management Console</li> <li>• Digital Library Card</li> <li>• Push Notification Support</li> <li>• Database Listing Integration &amp; Searchability</li> <li>• Patron Record Notifications—Fines, Holds, Card Expiration, etc.</li> <li>• One Touch Contact Menu Bar</li> <li>• Social Media App Integration (where applicable)</li> <li>• Digital Services Integration (where applicable)—3M, Overdrive, Freegal, etc.</li> <li>• Library Information &amp; Services Menus</li> <li>• BOOK COVER CAROUSEL</li> <li>• ENHANCED STAFF DASHBOARD</li> </ul>	<p><b>\$9,785.00</b> Annually</p>
<p><b>Implementation</b></p>	<p><b>\$1,030.00</b> <u>One Time</u></p>



## CapiraMobile Add-On Modules to Base Application – Annual Costs

Voice Over - Accessibility	Voice over is a gesture-based screen reader that allows visually impaired patrons enjoy the app. A single tap highlights an item and speaks its name, and a double one opens or activates the item.	Optional, <i>Free of Cost</i>
Multilingual Support - 2	Your patrons can easily switch between their current interface language at any time using the built-in application preferences menu. Apps that have this module will also prompt users to pick their preferred language the first time it is run.	\$1,545.00* *multiple languages beyond 2 eligible for discounting <u>Discountable 20%-subject to approval</u>
iCal Integration	If your calendar of events provides individual fields for start and end program times, you can add functionality for allowing patrons to add events they are interested in to iCal on Apple iOS, or Google Calendar on Android OS. Typical event calendar providers for this feature includes Evanced, LibraryMarket, LibCal, Communico, Trumba, Assabet Interactive and more.	\$360.00 <u>Discountable 20%-subject to approval</u>
Firebase Analytics Integration	Firebase Analytics for Mobile Apps captures mobile app-specific usage data and integrates it with your Google Analytics account. Track fully anonymous data regarding usage, location, devices, and the path patrons take through the app at the deepest levels of granularity possible.	<del>\$515.00</del> Waived
Self-Checkout	Eliminate burdensome future self-checkout station purchases, by freeing your patrons to streamline their borrowing experience. Using SIP2 or your API, your patrons can check out items using their mobile device.	<del>\$1,545.00</del> \$1,250.00
Mobile Library Card Sign Up	Allow your patrons to apply for, or renew their library card via mobile device. An added level of convenience for your community that can increase your patron count and facilitate library use for homebound and traveling or stationed away users.	<del>\$1,545.00</del> \$750.00
Event Notification Service	Patrons can sign up to receive notifications when new events are added to the calendar for specific subjects "Teens, Adults, Movies, Crafts, Exercise, etc.".	\$1,545.00 <u>Discountable 20%-subject to approval</u>
Multiple Accounts Support	Authenticate with multiple accounts to view and manage library records, place holds and have digital versions of multiple library cards all while signed on to the app. A boon to patrons who wish to conduct library transactions on behalf of family.	<del>\$772.00</del> Waived
ADDITIONAL FINAL DISCOUNT	20% off core app, self-checkout and mobile library card signup or any combo thereof.	TBD

*This proposal is between Capira Technologies, now a part of OCLC and the library named above. The information in this proposal is a trade secret, proprietary and confidential and is only for use by the library named above and not to be released.*

**It Matters Where Your Dollars Go:** - OCLC's nonprofit purpose is to support libraries in making information more accessible and useful to people around the world. We provide shared technology services, original research, and community programs that help libraries meet the evolving needs of their users, institutions, and communities.

Because what is known must be shared.

You can give your dollars to an investment group, or you can invest in libraries. It's that simple.







Via e-mail: [ebraithwaite@bridgeportpubliclibrary.org](mailto:ebraithwaite@bridgeportpubliclibrary.org)

2022 March 10

Elaine Braithwaite, Director  
**Bridgeport Public Library- BPT**  
925 Broad St  
Bridgeport, Connecticut 06604  
203 576-7777

RE: Sole Source Request

Thank you for your recent inquiry concerning the availability of the OCLC, Inc.'s ("OCLC") service CapiraMobile<sup>SM</sup>.

CapiraMobile is a customizable app that connects your library to your users, letting users engage and learn about events, services, and resources conveniently through their phones. It contains a unique combination of the following components to help you serve your patrons: account notifications that notify patrons of holds, overdue items, fines, and expiring library cards; a customizable design that allows you to choose graphics, color schemes, layout, nomenclature, collection and resource scoping, and specially requested elements and technology allowing libraries to trigger calendar, account, and ad-hoc program notifications. In addition, CapiraMobile can integrate EZProxy single sign on service and allow patrons to sign up for or renew accounts.


OCLC has intellectual property rights and trade secret protection in CapiraMobile. OCLC is the only vendor that can provide a license to CapiraMobile in the U.S, and is therefore the only source from which Fairfield Public Library may obtain this OCLC Service.

OCLC thanks you for allowing us to provide the above information to Bridgeport Public Library.

Please let me know if you need any additional information.

Sincerely,

OCLC, Inc.

By:   
Bruce A. Crocco, Vice President

Approved  
by Legal  
BE



Wednesday, March 09, 2022

Bridgeport Public Library  
Elaine Braithwaite  
925 Broad St  
Bridgeport, CT 06604  
ebraithwaite@bridgeportpubliclibrary.org

Dear Elaine,

Please review this proposal and let us know if you have any questions. If the proposal is acceptable, please electronically sign the agreement. A PDF copy of the electronically signed and finalized document will be emailed to you.

Our full terms and conditions for this Novus Insight service agreement are located on the web at <https://novusinsight.com/master-services-terms-conditions/>.

Sincerely,

Carl Fazzina  
Senior Sales Manager  
Novus Insight, Inc.

## Construction Project Technology Consulting & Assistance 2022

Quote #004233 v1

**Prepared For:**

**Bridgeport Public Library**

Elaine Braithwaite  
925 Broad St  
Bridgeport, CT 06604

P: 203.576.7400 x430

E: ebraithwaite@bridgeportpubliclibrary.org

**Prepared By:**

**Novus Insight, Inc**

Carl Fazzina  
222 Pitkin Street Suite 101  
East Hartford, CT 06108

P: (860) 282 - 4200 ext. 733

E: cfazzina@novusinsight.com

**Date Issued:**

**03.09.2022**

**Expires:**

**04.23.2022**

### Corporate Information

Novus Insight specializes in serving the technology needs of nonprofit, municipal, and education clients.

### Executive Summary

Novus Insight is pleased to present this proposal for IT consulting services to the Bridgeport Public Library. It outlines in detail the services and resources that will be provided by Novus Insight to assist with technology planning around the network infrastructure needs of a branch library in relation to a construction project. Areas of concern include:

- Network Infrastructure
  - needs assessment
  - switching
  - firewalls
  - wireless hardware
- Network closet/room design
  - cooling
  - physical security
  - power requirements

This includes the following categories of tasks and estimates (Time & Materials billing):

- 4 hours for Project Management (Tier 5)
- 16 hours Block of Hours for Consulting (Tier 4)
- 12 hours for Wireless Heatmap (Tier 4)
- 4 hours for Procurement Research for Switching and Network Equipment (Tier 4)

Infrastructure Consulting		Price
CTIERV19	<b>Project Management</b> Consulting time with Senior Adviser 4 hours (\$205.00/hour), Time & Materials	\$820.00
CTIERIV19	<b>Network Infrastructure Consulting</b> Consulting time with Senior Systems Administrator 16 hours (\$175.00/hour), Time & Materials	\$2,800.00
CTIERIV19	<b>Heat Map for Wireless Needs Assessment</b> Consulting time with Senior Systems Administrator 12 hours (\$175.00/hour), Time & Materials	\$2,100.00
CTIERIV19	<b>Procurement Research</b> Consulting time with Senior Systems Administrator 4 hours (\$175.00/hour), Time & Materials	\$700.00
See Appendix B for more information on Infrastructure Consulting services.		
Infrastructure Consulting Services will be active 12 months from the date of execution.		



Infrastructure Consulting		Price
		Subtotal
		<b>\$6,420.00</b>

Summary of Recurring Monthly Fees		Amount
<b>One Time Group: One Time Standard Term</b>		
<b>Total of Payments</b>		<b>\$6,420.00</b>

Payment is due 30 days from invoice. Invoices will be submitted on a monthly basis.

Quote Summary		Total Amount
Infrastructure Consulting		\$6,420.00
<b>Total:</b>		<b>\$6,420.00</b>

Taxes, shipping, handling and other fees may apply. The full terms and conditions can be found at <https://novusinsight.com/master-services-terms-conditions/>. This proposal expires in 45 days from creation. Payment is due 30 days from invoice. Invoices will be submitted on a monthly basis.

Acceptance	
<p><b>Novus Insight, Inc</b></p>  <p>Derek Lemery            _____            Signature / Name</p> <p>03/09/2022            _____            Date</p>	<p><b>Bridgeport Public Library</b></p>  <p>_____            Signature / Name</p> <p>_____            Date</p> <p style="text-align: right;">Initials</p>

## Appendix A - Rate Structure

Novus Insight's breadth of experience and knowledge is a valuable resource for our clients and Novus is always ready to take on additional challenges. Should our client request additional services or projects that fall outside the scope of this proposal Novus will be pleased to provide a separate proposal detailing the additional services and related cost based on our standard rates.

### Service Consultant Tiers and Rates:

There are 5 Tiers of IT staff selected based on the client's requirements in support of any project.

- Tier I staff handle desktop support, workstation installations, workstation software patches, workstation security updates, user password resets, printing issues, and day-to-day issues confronting most users in an organization. \$95/hr; \$142/emergency hr\*
- Tier II staff support users and smaller networks. They also can assist with technical projects that can impact small numbers of users, such as wireless controller configurations in small office environments. In addition, they can manage and maintain small networks that Tier III and Tier IV consultants have deployed. \$110/hr; \$165/emergency hr\*
- Tier III staff manage smaller networks, can perform basic server migrations, and can handle technical projects that can impact many users, such as a larger network's switching and firewalls. In addition, they can manage and maintain more complex networks that Tier IV consultants have deployed. \$145/hr; \$218/emergency hr\*
- Tier IV staff focus on larger technology deployments. Examples of Tier IV projects include setting up private cloud infrastructure, migrating environments to the cloud, virtualizing servers, virtualizing a desktop environment, and assessing the security profile of a network. Non-technical examples of Tier IV include strategic technology planning and consulting for smaller organizations. \$175/hr; \$262/emergency hr\*
- Tier V are senior advisers and are responsible for strategic consulting at the intersections of process, technology, strategy, and mission. While these professionals tend to not to work directly with technology, there may be examples of highly specialized technology engagements that would also fit into Tier V. \$205/hr; \$305/emergency hr\*

Tier of Professional	Standard Hourly Rate	Emergency Hourly Rate*
Tier I – Support Specialist	\$95	\$142
Tier II – Senior Support Specialist	\$110	\$165
Tier III – Junior Systems Administrator	\$145	\$218
Tier IV – Senior Systems Administrator	\$175	\$262
Tier V – Senior Adviser / CISO / VCIO	\$205	\$305

\*Emergency Support/Special Rates services apply to emergency and/or planned projects and activities performed outside normal support hours. Emergency support will have a 4-hour response time to begin diagnosis or initiate service.

## Appendix B - Infrastructure Consulting Details

### Time & Materials Project

These consulting services are offered as a Time & Materials project. The fee is determined based on the estimated labor, travel, and expenses related to the performance of the tasks detailed in this proposal. Given the unknowns within the project, the final costs may vary from the estimates detailed in this proposal. The client will be billed the actual time, travel, and expenses related to the project.