

# BRIDGEPORT LIBRARY

## Technology June 2023 Report

Submitted by: Brian Remigio

July 14, 2023

1. Telecommunications
  - a. Phones:
    - i. Voice New England contacted to:
      1. Add/replace 3 phones
        - a. Conference room
        - b. Brian Remigio's phone
        - c. Burroughs Reference Desk Phone (replacement)
      - ii. Update the "call in" phone tree to route to the proper extension and provide updated information
      - iii. Phones are backordered.
2. Strategic Planning Assessment
  - a. Part 1 of 2
    - i. Met with Novus Insight, Bibliomation and Brian to provide Novus Insight with historical/current information regarding Technology at the BPL.
    - ii. Requested the assessment provide information on strategic planning regarding centralized computer/device management and current IT security shortcomings and recommendations.
      1. Attention would be aligned with "What pre-requisites would we need in place if we applied for Cyber Security Insurance?"
  - b. Part 2 of 2
    - i. Report/Recommendation from Novus Insight
      1. A "light" report would be provided mid-August.
3. New Haven Public Library Visit:
  - a. Visited Karina Gonzalez, Public Services Administrator for Technology & Tech Services at the NH Public Library.
    - i. Learned about their Maker Space Area, Technology Rooms and usage
    - ii. Met with her 4-person staff that provided more technical details.
    - iii. Provided some great ideas for BPL to progress towards.
4. Networking
  - a. Total Communications (TC):
    - i. Follow-up meetings were had with Total Communications regarding:
      1. Network Upgrades to Burroughs
        - a. Backordered Switches:
          - i. Only waiting on 1 switch(estimated arrival 7/28)

2. Moving forward with meeting with TC, CEN, and Bibliomation for knowledge transfer to TC and setting expectations during and after the project for all involved.
5. Recycling:
    - a. Preparing to recycle 2<sup>nd</sup> set of obsolete equipment
      - i. Scheduled for pickup 7/18/23
  6. Web Application (Web App)
    - a. Feedback will be officially submitted to the developer this week.
  7. Branches
    - a. East Side
      - i. Renovation Walk-thru
        1. With Paul Lisi (Antinozzi) and Nicholas D'agostino (Dagostino Associates) to review the network and infrastructure needs and current environment. Report is forthcoming.
    - b. Beardsley
      - i. ScannX support call set for 7/17 to add PIN Functionality for staff to initiate Faxes, scans on the patron's behalf.
    - c. North
      - i. ScannX Translational functionally added (in process)
        1. Part 1 of 2 upgrades completed.
        2. Waiting on CCP to schedule part 2
          - a. Set for 7/17/23
      - ii. E-Sports Camp:
        1. All is functioning perfectly. Camp will be in effect through August.
        2. Don Wilson, our contact for the camp, has recently been featured/credited in the CT post for bringing competitive sports/training to Bridgeport to level the playing field with more affluent communities.
    - d. Black Rock
      - i. Met with Margaret to discuss technology ideas and plans for the branch
        1. Brainstormed ideas how to utilize the lower-level rooms
          - a. Teen room: make better use of the computers and furniture setup
          - b. Multipurpose room: Possibly adding an AV System
        2. Security Monitor
          - a. How to make it more useful for the security guard.
      - ii. No decisions were made. Any plans will need to be vetted.
  8. Envisionware:
    - a. MobilePrint has been integrated into the Envisionware systems at Beardsley, Newfield, East Side and Black Rock.
      1. The MobilePrint Service, the integrated services of Envisionware are working, but not without errors.
        - a. Further evaluation will be necessary.
    - b. Microsoft 365 Email

