

Technology/ March 2026

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April 10, 2026

Service Statistics

Audio Visual (AV): 1
Databases/Subscriptions Support: 0
Desktop/Laptop Support: 5
Digital Navigator: 0
Email Support: 1
ILS/Bibliomation/Evergreen: 0
Infrastructure/Network Support: 3
Printing/Scanning/Copying: 2
Telecommunications: 2
Web Application Support: 0

Highlights

1) Beardsley

- i) The Technology Department is assisting in relocating adult-use computers along the back wall to spaces where the current computers are not operational. The emptied spaces will allow for patrons to have space to use their personal laptops. Any additional working computers will be placed in the Community Room.

2) Newfield

- a) It was reported that the Public Address (PA) System was either not working or only had low volume. It is being investigated and CT Communications (vendor) will be brought in for repairs if necessary.
- b) The E-Sports Program location has been identified and will go into the Teen Space Area. While the room will have adequate power and network connectivity, furniture for the 6 Esports computers needs to be identified or purchased.

3) East Side Renovations

- a) With much of the foundational work completed, Total Communications was brought in to discuss the network Infrastructure piece with Bismarck, McBride and other project personnel. McBride will continue to handle the running of the data cables while Total Communications will handle the terminations.

4) North:

- a) A quote was recently provided by DNR to replace the outdated AV equipment in the Community Room as well as updating the smaller group rooms (aka E-Sports Room). It is being reviewed and additional vendor quotes are being solicited for comparison.

5) Events

- a) A number of events/presentations that required Audio/Visual Support took place in various locations. All events were technically successful.

6) Small/Private Meeting Rooms/Spaces

BRIDGEPORT LIBRARY

- a) Brian is investigating private/small/soundproof meeting spaces that could be used for confidential, interviews, telehealth, etc. meetings. He will visit the Southbury and Hamden Libraries which have different versions of these spaces installed. Brian has not been able to do an onsite visit/review at this time.
- 7) Mentoring/Internship. After viewing the Cyber Security Presentations by local High School students at Beardsley, discussions have been initiated to have students assist in some of the technology operations. Further dialogue is needed.
- 8) Printer Project
 - a) Credit Card usage for 2 MFP's for patron usage are in progress of being setup.
 - i) Sara is in the process of working on connecting to the bank.
- 9) Network Infrastructure
 - a) Additional networks will be added to the Beardsley to separate Public from staff traffic for added security. The work, while not complex requires additional coordination with Bibliomation to ensure the Envisionware system is able to continue working. (In progress)
- 10) Microsoft 365 Project
 - a) Phase "3" of the Microsoft project is on-going with Novus Insight. SharePoint sites have been staged for committees to share files and collaborate. Individual staff files have also started to be moved from the aging Network Area Storage (NAS) to the Microsoft Cloud environment.
 - b) Windows 11 Operating System Migration: 90% of staff computers have been upgraded to the Microsoft Windows 11 operating system. With the assistance from Bibliomation, Public computers will also be migrated in the next few weeks.
- 11) City Technology Changes
 - a) The City of Bridgeport has mandated that the Microsoft Edge Web Browser would be the only browser used for official city work. The Library is reviewing current needs to see if aligning with the City's mandate is possible. Edge, including commonly used bookmarks have been updated on Library computers in case a transition is needed.
- 12) Training: Andre O'Connor will attend the CEN conference in April covering technology used in Educational and Library settings in Connecticut.
- 13) Voice over IP (VOIP) Phone System:
 - a) With the consistent increasing in pricing of traditional copper phone lines/phone system, the library will transition to an internet-based phone system. Quotes are being solicited from vendors. Timeline TBD.