

BRIDGEPORT LIBRARY

Technology/ June 2026

Submitted by: Brian Remigio

July 15, 2026

Service Statistics

Audio Visual (AV): 1
Databases/Subscriptions Support: 1
Desktop/Laptop Support: 12
Digital Navigator: 0
Email Support: 1
ILS/Bibliomation/Evergreen: 3
Infrastructure/Network Support: 1
Printing/Scanning/Copying: 2
Telecommunications: 1
Web Application Support: 1

Highlights

- 1) Staff Development Training
 - a) For the Staff Development Training Day planned in early July, Brian will provide an overview of the current technology upgrades (primarily around Microsoft 365) as well as a refresher on email etiquette. Andre O. will provide more detailed instruction on how the technology (focusing on MS Teams, SharePoint and One Drive) should be used in the library environment.
- 2) Digital Navigator
 - a) Outreach:
 - i) 3 Devices were distributed.
 - ii) 5 in person one on one
 - (1) 4 lessons
 - (2) 1 tech/ fixing devices
 - b) Computer Classes
 - i) We are averaging about 9-12 patrons per class offered.
- 3) Timekeeping and Payroll
 - a) The City and BPL are working to merge time tracking systems. Initial discussions have begun, but no timeline has been agreed upon. Technical and logistical considerations have to be further discussed.
- 4) History Center
 - a) www.bridgeporthistory.org sits on a content management system (CMS) that is on an End-of-Life Status. The vendor has been contacted and has agreed to provide the library with a copy of their data to be exported into a new Web Content Management System. Past Perfect being considered as an option. Next steps are being discussed.

BRIDGEPORT LIBRARY

- 5) Newfield
 - a) It was reported that the Public Address (PA) System was either not working or only had low volume. It is being investigated. This may get addressed with the new internet-based phone system to be implemented in the next fiscal year.
 - b) The E-Sports Program computers have been installed within the Teen Center. They have been prepped and networked for Bridgeport Youth (BY) Staff. We are coordinating a day for the the BY staff to configure and install their software for the program.
- 6) Black Rock
 - a) The Black Rock phone system has had intermittent issues over the last few months. A mobile phone will be used until a Voice over Internet Protocol (VOIP) system can be installed. The Web Application and Main Website have been updated to reflect the temporary new number.
 - b) 2 additional computers are being prepared by Bibliomation to increase the number of Adult Patron Computers.
- 7) East Side Renovations
 - a) Total Communications installed and terminated network connections on June 11th. A review with Total Communications will be done the week of July 20th.
 - b) DNR has been contacted to provide a quote to install AV needs towards the end of the East Side Renovation Project. An onsite visit/evaluation will be conducted on Monday, July 20th.
- 8) North:
 - a) In addition to the quote to update the AV equipment in the Community room, 2 additional vendors have completed a walk-thru to provide additional quotes. Adding 65-inch displays to both conference rooms is also being discussed. This would be helpful for small presentations, group study, or enhancing training for the S-sports program.
- 9) Events
 - a) A number of events/presentations that required Audio/Visual Support took place in various locations. All events were technically successful.
- 10) Small/Private Meeting Rooms/Spaces
 - a) Brian is investigating private/small/soundproof meeting spaces that could be used for confidential, interviews, telehealth, etc. meetings. He will visit the Southbury and Hamden Libraries which have different versions of these spaces installed. Brian has not been able to do an onsite visit/review at this time. Additionally, Taslima has brought back information from the ALA conference from a vendor that specialized in these booths.
- 11) Mentoring/Internship. After viewing the Cyber Security Presentations by local High School students at Beardsley, discussions have been initiated to have students assist in some of the technology operations. Further dialogue is needed. Brian will reach out to the teachers/administrators that are involved with the project.
- 12) Printer Project
 - a) Credit Card usage for 2 MFP's for patron usage are in progress of being setup.
 - i) Sara is in the process of working on connecting to the bank.
- 13) Network Infrastructure
 - a) Additional networks will be added to the Beardsley to separate Public from staff traffic for added security. The work, while not complex, it requires additional coordination with Bibliomation to ensure the Envisionware system is able to continue working. Brian has met with Bibliomation to identify which devices need to be on the different network segments.(In progress)
- 14) Microsoft 365 Project
 - a) Phase "3" of the Microsoft project is on-going with Novus Insight. The updates will be enabled in the next week or two to further secure our resources.

BRIDGEPORT LIBRARY

- b) Windows 11 Operating System Migration: 98% of staff computers have been upgraded to the Microsoft Windows 11 operating system.

15) ESET Antivirus

- a) ESET Antivirus, licensed through Bibliomation, has been eliminated. The Library is now protected by Microsoft Defender, a more robust and scalable security application. Further security will be implemented pending available budget resources and E-Rate Grant approvals.

16) Voice over IP (VOIP) Phone System:

- a) Quotes were solicited from vendors. 4 vendors have submitted quotes and will be evaluated in the next few weeks.