

Technology/ February 2026

Submitted by: Brian Remigio

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Service Statistics

Audio Visual (AV): 0
Databases/Subscriptions Support: 0
Desktop/Laptop Support: 16
Digital Navigator: 0
Email Support: 1
ILS/Bibliomation/Evergreen: 5
Infrastructure/Network Support: 1
Printing/Scanning/Copying: 2
Telecommunications: 2
Web Application Support: 0

Highlights

- 1) IDrive Service has been renewed. Data, primarily from the History Center is backed-up to the online storage. Data Storage for the the library will be reviewed as we progress with the Microsoft 365 project.
- 2) Beardsley
 - i) 2 computers required service. Both had power supply issues. Computers are out of warranty. Replacement power supplies were purchased and have arrived. They have been repaired and just need to be returned to Beardsley.
- 3) Digital Navigation
 - a) The Digital Navigators Group met to redefine goals for the upcoming year. The program will continue to focus on assisting patrons of the BPL rather than partnerships with other libraries for the near future. Devices will continue to be given to patrons after a few training sessions and on an as needed/as available basis.
- 4) Newfield/Burroughs Staff changes
 - a) Relocated staff have received Evergreen permissions for their new locations.
- 5) East Side Renovations
 - a) With much of the foundational work completed, Total Communications was brought in to discuss the network Infrastructure piece with Bismarck, Mcbride and other project personnel. Mcbride will continue to handle the running of the data cables while Total Communications will handle the terminations.
- 6) North:
 - a) DNR was brought in to reevaluate the AV needs with the Community Room and possibly the E-Sports Rooms. A focus on cost and "simple" operation systems will be prioritized.
 - b) Network connectivity was down for one morning but was restored prior to opening.
- 7) Events

BRIDGEPORT LIBRARY

- a) A number of events/presentations that required Audio/Visual Support took place in various locations. All events were technically successful.
- 8) Small/Private Meeting Rooms/Spaces
 - a) Brian is investigating private/small/soundproof meeting spaces that could be used for confidential, interviews, telehealth, etc. meetings. He will visit the Southbury and Hamden Libraries which have different versions of these spaces installed. Brian has not been able to do an onsite visit/review at this time.
- 9) Printer Project
 - a) Credit Card usage for 2 MFP's for patron usage are in progress of being setup.
 - i) Sara is in the process of working on connecting to the bank.
- 10) Network Infrastructure
 - a) ERATE: C2 bidding has closed. Briefly, the covered work would consist of upgrading and adding Wireless Access Points, Switches, UPS, to all buildings and to create a uniform vendor infrastructure. Total Communications has been selected to complete the project.
 - b) ERATE: C1 bidding has closed. CEN has been selected as the Internet Service Provider for the Library.
 - c) Additional networks will be added to the Beardsley to separate Public from staff traffic for added security. The work, while not complex requires additional coordination with Bibliomation to ensure the Envisionware system is able to continue working. (In progress)
- 11) Microsoft 365 Project
 - a) Phase "3" of the Microsoft project has kicked off with Novus Insight. SharePoint sites have been staged for committees to share files and collaborate. Individual staff files have also started to be moved from the aging Network Area Storage (NAS) to the Microsoft Cloud environment.
 - b) Windows 11 Operating System Migration continues. Burroughs staff computers will be part of the first round of upgrades.
- 12) City Technology Changes
 - a) The City of Bridgeport has mandated that the Microsoft Edge Web Browser would be the only browser used for official city work. The Library is reviewing current needs to see if aligning with the City's mandate is possible.
- 13) Training: Brian participated in the City's 2-day program: "Foundations of Managerial Excellence | Supervisor Training"
- 14) Time Tracking System
 - a) The Paymaster system was reviewed by key library staff and with the CSC Paymaster account representative. Areas of trouble were discussed including aligning PTO with the City's Payroll system. Training was provided to mitigate some of the issues.