

BRIDGEPORT LIBRARY

Nellie Rivera, LCSW

Social Work Monthly Report for October 2025:

Consulted with a total of 15 patron's received social work services.

Interactions by branch: Blackrock= 0, Newfield= 2, North= 0, Beardsley= 0, Burroughs=13

Referrals and programming:

- Assisted patron in filling out paperwork for immigration.
- Referred patron to 211, for shelter.
- Assisted patron Spanish speaking only on how to scan and email a document.
- Referred patron to mental health services.
- Follow up with patron on her mental health services.
- Follow up with patrons, wellness check.
- Referred patron to DMHAS and DSS for services needed.

Burroughs Library:

- 10/8/2025, BPL Staff Association Meeting (zoom).
- 10/15/2025, BPL Staff Meeting (zoom).
- 10/17/2025, Social Services Staff Meeting.
- 10/21/2025, Staff Mtg with Nadine Douglas, Director of Clinical Services regarding Confidentiality.
- 10/27/2025, Webinar: DSS SNAP Benefits (zoom).
- 10/28/2025, Training: Vicarious Trauma and Self Care (zoom).