

BRIDGEPORT LIBRARY

Nellie Rivera, LCSW

Social Work Monthly Report for November 2024:

Consulted with a total of 21 patron's of which they received social work services.

- Referrals made to:
 - Department of Mental Health and Substance abuse
 - Department of Social Services for medical insurance and food stamps.
 - 211 to obtain a digital navigator for shelter.
 - Food Pantries, Meals and Showers
 - Referral to the Domestic Violence program.
 - Elderly services in the community.
 - Provided a list of where one can get mental health services.
 - Assist Librarians in helping to translate for Hispanic patrons.
- Consultation with Debbie Barton, LCSW from the HOT team (homeless outreach team for the DMHAS) regarding several homeless individuals.
- Consultation with Heather Toohey, employment specialist for Goodwill, regarding what types of referrals will she accept. Heather provides employment services, resume writing, mock interviewing, etc. and meets with the patrons at the library.
- Met with Scott Hughes from the University of Bridgeport. They are providing welding classes for free at the UB. The program last 8 months and they assist individuals in finding employment once the program is completed. Program begins 12/3/24.
- Met Elaine B. to discuss social work hours and working at other libraries.
- Met with Stefanie Nicholas, McKinney Vento Liaison for the Bridgeport Public Schools. Stefanie is working with the undocumented youth population in assisting them to complete High School. Other services are provided, counseling and referrals to community programs.
- Met with John Tiberi regarding the art program the library is providing once per month.
- Attended the NLC conference. Topics discussed where homelessness, working with city officials, networking with agencies in the community.