

BRIDGEPORT LIBRARY

Nellie Rivera, LCSW

Social Work Monthly Report for December 2025:

Consulted with a total of 18 patron's received social work services.

Interactions by branch: Newfield=2, North=0, Burroughs=16.

Referrals and programming:

- Assisted Digital Navigator translate for patron who was Spanish speaking.
- Followed with patron, she has been granted social security benefits and continues to receive mental health services.
- Referred patron to the State of CT, DSS for cash assistance.
- Referred patron to mental health services.
- Referred patron to 211, Shelter.
- Follow up with patrons, wellness check.

Burroughs Library:

- 12/11/2025, Training via Zoom Verbal De-escalation and Crisis Intervention (CCEH)
- 12/17/2025, Outreach Alliance gave Thanksgiving Food to community residents.
- 12/19/2025, Meeting Dept. of Health and Social Services.