

BRIDGEPORT LIBRARY

Nellie Rivera, LCSW

Social Work Monthly Report for December 2024:

Consulted with a total of 49 patron's of which they received social work services.

Interactions by branch: Blackrock=3, Newfield=7, North=4, Beardsley=1, Burroughs=34

Referrals made to:

- Mental Health services.
- Department of Social Services for medical insurance and food stamps.
- 211 to obtain a digital navigator for shelter.
- Referral to the University of Bridgeport, Welding program
- Follow up with patron regarding Elderly services in the community.
- Assist Librarians in helping to translate for Hispanic patrons.
- Referrals to the art program for patrons on 12/12/24.
- Staff Development Day 12/2/24.
- Consultation with Heather Toohey, employment specialist for Goodwill. Introduced J. Tiberi who also assist patrons' in writing resumes, to H. Toohey regarding what types of referrals will she accept. Heather provides employment services, resume writing, mock interviewing, etc. and meets with the patrons at the library.
- Attended Zoom meeting 12/18/24 regarding the CT CAN end homelessness.
- Consulted with Scott Hughes on 12/9/24 from the University of Bridgeport regarding the welding classes for free at the University. Program Deadline is 1/2025.
- Received Toothbrushes and toothpaste from J. Tiberi. (Tiberi's cousin donated the items, he is a dentist in Bridgeport, CT). Other items were donated from individuals in the community.
- "Bag give away to Patrons" on 12/20/24. Bags consisted of mask, toothpaste, toothbrushes, hand sanitizers, Kleenex tissues, crayons and sheets to color. Bags given to adult's and children.
- Met with John Tiberi regarding the art program he is providing once per month to patrons in the library. Also, assisted in the art program 12/12/24.