

# BRIDGEPORT LIBRARY

Nellie Rivera, LCSW

Social Work Monthly Report for January 2025:

Consulted with a total of 19 patron's of which they received social work services.

Interactions by branch: Blackrock=1, Newfield=1, North=1, Beardsley=1, Burroughs=15

Referrals made to:

- Employment Services (Heather Toohey) = 1 referral
- Department of Social Services for medical insurance and food stamps = 3 referrals.
- 211 to obtain a digital navigator for shelter = 1 referral
- Department of Labor and Career Resources = 1 referral
- Referral to Mercy Learning Center = 1 referral
- Referral to Lawyers in the Library regarding Immigration = 4 referrals
- Assist Librarians in helping to translate for a Hispanic patron = 2
- Referral to Liberation Program, Substance and Mental Health Services =1 patron
- Online application for Energy Assistance = 1 patron
- Referral to Digital Navigator at BPL = 1 patron
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- Consultation with Heather Toohey, employment specialist for Goodwill. Heather provides employment services, resume writing, mock interviewing, etc. and meets with the patrons at all of the libraries.
- Assisted 1 patron with resume writing for employment. Patron monolingual, Spanish Speaking only.
- Assisted a family of 5 in completing an application for immigration services.
- 1/10/25, Meeting with Elaine Braithwaite regarding resource manual.
- 1/14/25, Meeting with Laura, regarding resource manual.
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