



North Branch January 2024 Monthly Report

Submitted by: Paula K with Bina W

February 7, 2024

Service Statistics	<p>New library cards: 56 (37 A, 3 YA, 16 J)</p> <p>Number of visitors: 3,913</p> <p>Number of online database sessions: n/a</p> <p>Questions answered: 6,037 (2,557 Ref, 2,946 Other, 534 Technical Assistance)</p> <p>Number of interlibrary loans (in/out): 387/702</p>
Collection Statistics	<p>Adult: 49,605 (100 added in January)</p> <p>Teen: 4,688 (1 added)</p> <p>Children: 37,964 (14 added)</p> <p>Hotspots: 30 (0 added)</p> <p>A&V materials: 13,547 (3 added)</p> <p>Magazines & Newspapers: 1,628 (50 added)</p> <p>TOTAL: 107,462 (168 added and 20 withdrawn in January)</p>
Circulation Statistics	<p>Adult: 1,573 plus 149 inhouse use</p> <p>Teen: 213 plus 16 inhouse use</p> <p>Children: 2,244 plus 455 inhouse use</p> <p>Hotspots: 5</p> <p>A&V materials: 610 plus 14 inhouse use</p> <p>Magazines & Newspapers: 65 plus 6 inhouse use</p> <p>TOTAL 4,710 (40.27% of total BPL circ) plus 640 inhouse use.</p> <p>GRAND TOTAL: 5,350</p>
Public Internet Usage	<p>Users for the month: 468</p> <p>WIFI use: info 1,394</p>

**Programming
Milestones:**

64 programs
Attendance: 574

10 Room use:
Attendance: 160

**GRAND TOTAL
Attendance: 734**

Inhouse programs:

16 Notary appts: 42

4 LITT Mixed Chess: 20

1 Rails Back to Trails: 65

1 Selfie Made Studios 13

1 How to Use Essential Oils: 4

1 AARP Safe Drive: 3

1 Lawyers in Libraries: 10

1 Exam proctoring: 2



4 Mahjongg: 31

4 Yoga: 71

10 E-Sports: 33

4 weeks Coloring sheets: 141

3 Gifted Girls: 27

1 LV Learn English: 6

1 Noontime Social: 6

3 Quilting: 20



Virtual programs:

5 Mindfulness: 25

1 Adult Book Group 20

Other:

1 Watermark Book Group: 15

1 Health Dept Info Table: 20

Outreach:

n/a

(Study room use:

55 Uses of study rooms:
Attendance: 84)

(ILL Requests: 1)

BRIDGEPORT LIBRARY

Staff Development,
meetings other than
the usual, etc.

Bina W (while on medical leave!): various inhouse zoom meetings, ALSC task force,
Malka Penn Award jury.
Monika A, Larry F, Dana H, Joel H, Paula K, and Deb S: City mandated Exceptional
Customer Service seminar.
Paula K: Winthrop SGC

“I read the list of reasons to visit the Library on your poster, but there’s one missing. You forgot to add the helpful and friendly staff!”
- North Branch patron Bill A.

January was very cold. It was a good month to visit the library in search of things to do inside. We had lots to do and share! Displays featured winter themes (Hello, Winter!) and honored Martin L. King Jr. Winter was also the theme for the front AV display. Joel still receives compliments on his snowflakes. The lobby display warmly welcomed patrons with our quilter Vera Fernandes’ beautiful display of quilts and quilting techniques.

Most regular programs went well. Mahjongg and Yoga helped attendees recover from the holidays. Esports and Chess attendance faltered a little, but we plan to promote them more heavily to our target groups. There was much interest in the Health Department Table offering of free radon testing kits. One very bitterly cold night we welcomed another train program with Sue DelBianco, Rails to Back Trails. Train enthusiasts do love their trains. Over 60 people came! Ludlowe had another successful job fair. Those looking for job success could also get a professional portrait done for free at the Selfie Made Studios photo shoot. There was a waiting list for the time slots.

Monika A had another banner month for notary appointments. Joel’s Spanish came in handy at some of these, and with many of our patrons as well. Paula proctored an exam. We have started a program for special needs adults called Noontime Social. They will come once a week but one weekly visit per month will be with a librarian sharing stories, films and a craft. Literacy Volunteers also started both a beginner and intermediate English group.

Staffing needs continue. Bina is missed, even though she showed up on several zoom meetings and email threads. She should be back in February. Burroughs’ Ana F helped out one day. Beardsley’s Victoria B came another. Black Rock continues to share their page Joe. He has made such a difference. As patron activity increases, so do the challenges to keep up our exceptional customer service. You don’t see them clearly unless you squint in just the right way, but every staff member is wearing several hats and wearing roller skates.

Building needs are being addressed as time allows. We look forward to a new roof, overhang repairs and working doors. North Custodian Dawn B and the BPL maintenance staff have been working on several to-do list items and the building looks better. Technology needs are being addressed, especially for mobile printing and needs for programs (sound, etc.).

