

# BRIDGEPORT LIBRARY

## North Branch August 2024

Submitted by: Paula Keegan and North Branch staff

September 9, 2024

Service Statistics	Number of new library cards: 95 Number of visitors: 4,912	Number of questions answered: Total 4,575 (Reference 2,266, Technical 535, Other 1,774)	
Collection Statistics	Collection Size: 105,147	Total Added: 570	
Circulation Statistics	Total Circ: 5,525 (39.34% of BPL total)	In-house: 990      Grand total: 6,515	
Public Internet Usage Total: 1,283	Public computer Users for the month: 607	Total Wifi connections: 650	
Room Usage by outside groups Total: 64/156	Room use: 7 Bookings, Attendance: 101 Study room uses: 60. Attendance: 88		
Programming 60 Programs Attendance 887	Virtual: 1 Adult Book Discussion: 20 4 Mindfulness: 20  In person on-site 2 Art with Jade: 24 3 Be a Space Scientist: 42 1 BCHS: 19 4 BYLacrosse Visits: 145 1 Crochet: 30 2 Gifted Girls: 22 12 E Sports: 204 1 Girls as Leaders: 20	In person on-site continued: 1 Lawyers in Lib: 10 8 Learn English: 34 3 Little Bears: 72 4 Mahjongg: 33 1 Manga: 5 1 Magic with Jay Reidy: 13 1 Playtime: 23 1 Safe Driving: 5 1 Medicare info: 3 1 Paper Cranes: 8 6 Yoga: 125	In person off-site: 1 Watermark Book Discussion: 10
Other Services	5 Digital Navigator: 10 Passport: NA	10 Notary: 22 ILL requests processed for BPL system patrons: 0	August Coloring sheets: 599      2 Info Tables: 60
Outreach	Date, Event, Approx. # of people reached None for August		
Staff Development	NA		

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Summer Reading Theme 2024: READ, RENEW, REPEAT

August continued with hot, humid and very wet weather. One day we needed to close early because the tile floors were sweating so badly they were a slip/fall hazard. The garden liked the weather. See photos below. The coffee can and coffeepot display in the lobby has generated so much interest we have displays booked for several months. Adding word searches and puzzles drew patrons into our other displays. Summer reading continued. Debbie S did a special display of summer reading list titles in Spanish. Joel's CD display led to an uptick in borrowing. Joel also mentioned a patron on the phone who made his day by saying we provide "the best customer service. Excellent." North's customer service doesn't end when staff clocks out: during an Uber ride, Dana H helped the driver navigate our online testing study database so she could pass a difficult test. Not while actually driving of course! The driver already had a library card. Dana urged her to visit if she had any more questions!

A new PT Library Page, Bodhan Chiravuri, started at the end of August, and is learning the ropes. Joel H helped out at East Side during a staffing emergency there. Paula C helped with the crowd in Burroughs Children's Department during the Library Open House during the City Backpack Giveaway.

Paula C is looking forward to restarting her popular Playtime program in the fall. She notes that more patrons are asking for Spanish language materials. Regular and special programs continued to do well (see list). Bina, Monika and the entire staff works very hard at planning, promoting and implementing our programs.

Collection maintenance continues, along with all the rest of the work needed to keep library happening.

Building needs are being addressed as time allows. A new faucet in the Community Room Kitchen means patrons can use it again. In the fall, we hope to do some major pruning and trimming of the overgrown shrubs outside the windows and the vines crawling up the walls. Our HVAC system kept us very cool, but the humidity in the building stayed high enough to keep uncarpeted floors slick and slippery (see above).

Some technology glitches are still in need of fixing. We continue to look forward to updating our programming technology soon.

We are looking forward to fall. The new roof work should start soon.

