

## Black Rock Branch November Report 2021

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December 2, 2021

Service Statistics	<p>Number of new library cards: 27 Number of visitors: 1486</p> <p>Number of questions answered: 1292 Number of interlibrary loans (in/out): 191/108 Number of online database sessions:</p>
Collection Statistics	<p>Adult: 275 Teen: 29 Children: 78</p> <p>A&amp;V materials: 21 Magazines &amp; Newspapers: 53 Total new items: 386 Approximately 19% is AV and Magazines</p>
Circulation Statistics	<p>Adult: 793 Teen: 22 Children: 343 Total: 1159</p> <p>A&amp;V materials: 414 Magazines &amp; Newspapers: 16 Total: 430 (Approximately 37% of items circulated)</p>
Public Internet Usage	<p>Users for the month: 545</p>
Programming Milestones	<ul style="list-style-type: none"> <li>● Thanksgiving Food Fight (pick your pie): 30</li> <li>● Aspiring Authors: 3</li> <li>● Play and Tell 3 sessions; 15 attending</li> <li>● Make Your Money Last: 5</li> <li>● Vaccines: 6</li> </ul>
Staff Development	<ul style="list-style-type: none"> <li>● Trina turned us into Autumn Central.</li> <li>● Mike B. is doing story hours for East Side and getting thumbs up from the patrons.</li> <li>● We are all rethinking our goals which aren't as easily measurable as we thought.</li> </ul>

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Highlights “November is the last month of autumn, but the beginning of a new adventure; time to take the risk and do the unexpected” – Unknown

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Michael Bielawa moved to the East Side on the 16th to sub for Kristin Graf.. Because Carmen Ramos is still dealing with the aftermath of catastrophic illness, staff was down to 4 plus one page and a guard. Carmen hopes to return in January. A BIG thank you to Paula and Bina for helping out on 2 Saturdays.

Play and Tell is back, with stories and hand plays. The Knitters would like to come back so they can work on projects and socialize. Unfortunately, the Zoom Story Jar is on hiatus save for one holiday program in December. Our “passive” program, Thanksgiving Food Fight, Pick Your Pie drew in 30 votes. Apple pie won with 19 votes.

Griffin Medical Services provided vaccines for 6 people (including Michele’s booster shot). Because of low turnout, they will not be returning in December. We hope to change their minds in January. 3 of our Aspiring Authors met on zoom and 5 people learned how to make their money last in retirement—including retired BPL member, Renate Ferree. We will begin a “tech sandbox” program in December which will allow patrons to ask questions about their various electronics, how to set up an email or get on Facebook. Requests have come in for the popular Turning Point Coaching class to return as well.

Michele spoke with Bonnie Roach of the Black Rock Senior Center. Bonnie is amenable to having her folks attend programs created for Seniors, and said when we have it all figured out to let her know. Attendance by Seniors and those with physical limitations has been hindered by our elevator being out of order, but it looks like it will be back in order by December 10!

Patron Iris complimented us for our work ethic and our devotion to our customers, telling us how much she enjoys coming in and being recognized and having her needs taken seriously!

Finally, the downstairs is warm and cozy since Dave and his cadre discovered the problem was with water cutoffs. Dave, we salute you!