

BRIDGEPORT LIBRARY

Burroughs/Public Services January 2022 Monthly Report

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February 10, 2022

Service Statistics	Number of new library cards: 97 Number of visitors: NA	Number of questions answered: Number of interlibrary loans (in/out): Number of online database sessions:
Collection Statistics	Adult Books: Children & Teen:	A&V materials: Magazines & Newspapers:
Circulation Statistics	Adult: 481 Teen: 40 Children: 637	A&V materials: 347 Magazines & Newspapers: Non-circulating
Public Internet Usage	Users for the month: Total: 890 (includes Adult, Children, and Teens)	
Programming Milestones	<ul style="list-style-type: none">● We did not have any programs in the month of January● However, Librarian Jeff Coutts continued planning program for the coming months● Jeff also created book and DVD displays for various subjects, including one for Sidney Poitier who recently died.	
Staff Development	<ul style="list-style-type: none">● All Public Service Staff (Reference and Research, Circulation, and Youth Services) virtually attended the Staff Development Day on January 28.	

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Highlights

- January saw more patrons, regular and new, enter the library and utilize our services. Due to reduced staff in all branches, mainly due to illness and Covid-19 concerns, library public hours were shortened system-wide.
- During the month, our Library Assistants on the Reference and Research Team, Nick Roman and GianCarlo Amado, have been diligently keeping pace with the increased demand for the pull list (materials requested from other Connecticut libraries). Circulation staff Library Assistants (LAs) have also been doing their part with the pull list. Both teams' LAs have also been reading the shelves, and shelving returned books, to make sure that materials are in their rightful places.
- We have been utilizing the services of security guards from the Westech company. We initially started with one guard but recently have had another assigned here. In January it was noticed that his inclusion has benefitted our staff and public. I have received reports during the month that both groups feel more secure with two guards now patrolling all areas of the library and able to be called & ready at a moment's notice should an incident occur.