

Black Rock Branch Monthly Report: April

Michele A Jacobson, Mgr

Service Statistics	<p>Number of new library cards A:30, J:7, YA:1 Total: 38 Number of visitors: 1800</p>	<p>Number of questions answered: 1544 R:364 O:1180 Number of interlibrary loans (in/out):185 /285 Number of online database sessions: n/a ● Wifi Access: Black Rock WiFi (for the last 30 days): 164 clients, 104.3 GB downloaded, 0.3 GB uploaded, 114.5 GB total</p>
Collection Statistics	<p>Adult: 29740 Teen: 1867 Children: 18905 Total:50512 Added:96 Withdrawn:196</p>	<p>A&V materials 10734 (1.9%) A:10075, YA:14, J: 645 Magazines & Newspapers:: j:113, A:422 Total:535 .010% Hotspots:20</p>
Circulation Statistics	<p>Adult: 1052 Teen: 38 Children: 642 Total: 1732</p>	<p>A&V materials: 508, A:456 J:52 Magazines & Newspapers: 52 A:38, J:14 Hotspots: 8 Passes:4</p>
Public Internet Usage	Users for the month: 288	
Programming Milestones	<p>25 people for Cat Adoption in conjunction w/ Bpt Cat Rescue. 4 out of the 5 featured cats found homes! 3 people attended the Create a Book Program and have asked if we can have more nights where they just come in and work on their novels; one of them is a tweenager writing a fantasy novel 6 people attended a Play n Tell A Shoe Collection project spearheaded by former coworker Taja Shelton brought in a dozen people and a lot of shoes for those without.</p>	
Staff Development	<p>Staff have been sharing "how to" stories with each other in preparation for the departure of Ana Tollinchi and Henrietta Jefferys for downtown.</p>	

Highlight [April is a promise that May is bound to keep. – Hal Borland](#)

We hope the promise of April reaps large yields in both May and June. Michele has been in contact with Turning Point Coaching and also Tai Chi teacher Jonathan Davis. At this point, 8 sessions of computer training over four weeks in June are planned.

A patron with a deep fear of bees found a white knight in page Joe Domschine. Joe chased an invading bee out of her car where the bee was holding the patron's library card hostage.

Michele told patrons in Walgreens who needed Passport information about the program at the downtown library. "D**n," said one "the library's got everything these days!".

Ana T. received a patron commendation for her computer and tech skills. As our Tech Whisperer, Ana will be missed when she moves downtown.

The successful adoption of 4 of 5 cats has put us in mind to sponsor another adoption event soon.

While only three attended the create a book event, at least 5 people have indicated a desire to use BiblioBoard to write their Great American Novel and possibly join in on the Indie Author Project Contest that ends May 30th.

The Pet Food Project will end in May. The project started well with patrons donating food so other pet owners could feed their own pets. Unfortunately, some folks have seen this as leave to take everything available in one swoop. A sign limiting individuals to three items has been posted.

While we will miss Ana T. and Henrietta, we are excited about newcomer Ana Felipe. As a Librarian Assistant I, Ana F. will be taking on some children's projects such as bibliographies and the occasional craft.

Ana and Henrietta are teaching Carmen and Henrietta about cataloging and statistics.

On a down note, patrons are asking about the downstairs flooring issue as well as the crumbling posts outside the front door. We have explained that projects have to be triaged—and have promised we will stay on top of the problems.