BRIDGEP⬤RT LIBRARY

BLACK ROCK BRANCH
DECEMBER 2023 Monthly Report

Submitted by: Margaret Girgis, Branch Manager   DATE 1/11/24

Service Statistics	New library cards: TOTAL 23 (17 A, 1 YA, 5 J) Questions answered: 423 (170 Ref, 135 Other, 118 Technical Assistance) Number of visitors: 1501 Number of online database sessions: Number of interlibrary loans (in/out):
Collection Statistics	Adult: 16415 (29 added) A&V materials: 8281 (5 added) Teen: 1962 (1 added) Magazines & Newspapers: 622 (17 added) Children: 16030 (5 added) Hotspots: 30 (0 added) TOTAL: 43377 (57 added and 357 withdrawn)
Circulation Statistics	Adult: 424 plus 20 in-house use A&V materials: 298 plus 2 in-house use Teen: 21 plus 2 in-house use Magazines & Newspapers: 22 plus 9 in-house use Children: 320 plus 85 in-house use Hot spots: 10 Cultural passes: 5 TOTALS 1100 plus 118 in-house use
Public Internet Usage	Users for the month: 298 WIFI use: 163
Staff Development	All staff completed customer service training recordings All staff completed "Weeding in the Garden of Good and Evil" recordings offered through the state Mat had meeting with bibliomation staff to learn more about constructing reports to use Margaret has also been working with Bibliomation on customizing reports for Black Rock
Programming Milestones TOTALS: Programs: 13 Attendance: 41 children/22 adults Room use: 4 Attendance: 17 (approx.)	In-house programs: Ongoing Programming: 8 Notary appt's: 8 adults 2 Weekly Craft: 16 Children/6 Adults 4 Story Times: 3 Child/3 Adults 2 Computer 1:1's: 1 adults 1 Adult Group Computer Class: 1 adult 1 Adult Book club: 0 adult 1 Adult Craft Group: 0 1 Adult Game Club: 0 1 Teen Crafts: 0 One-Off Programming: Genealogy: 1 Adults Pics with Santa: 22K/11A (est.)

BRIDGEPORT LIBRARY

Highlights

Adult Services

Collections
Weeding continues, as well as ordering
MWG and MB have begun working heavily with Bibliomation's reports; several automated reports have been designed using their templates to expedite and streamline weeding.

Programs
We continue to offer adult programming, but attendance remains low. We are experimenting with time changes starting in January to see if a different day makes a difference to our numbers.

Outreach and Networking
N/A for December

Concerns
Margaret attended the Building Committee meeting in December, bringing a list of suggestions for improvements to be made to Black Rock. Tom E. suggested the writing of a proposal outlining these suggestions, along with cost estimates.

Staff are still struggling to adjust to changes implemented since Margaret and Mat have come to Black Rock. We continue to deal with frankly bizarre issues such as: refusal to put away personal devices, reluctance to do work unsuited for the desk downstairs in the office, staff eating in public areas, etc. Staff are overall unreceptive to feedback, and take it very personally instead of constructively (for example, feedback on flyers that need significant revision created noticeable tension for staff). Staff also seem reluctant to bring their concerns forward, making modifications, or even conversation about issues extremely difficult to pursue.

YOUTH SERVICES

Collections
Weeding continues, MWG has started reviewing the picture books with an aim of replacing lost and missing classing and high-circ'ing titles.

Programs
Pics with Santa was a success, even with some on-the-fly improvisation (coffee shop refreshments fell through last minute, Santa and Mrs. Claus were unexpectedly delayed, leading to MWG having to lead participants in some rousing holiday classic music!). However, Trina and Adam led a wonderful and very enjoyable hour of pics and activities, and ALL staff outdid themselves in preparation for the event. Even our   Guard, Glenda, assists in prepping these bigger events, and the building looked and felt amazing for the
holidays.

Outreach and Networking
N/A for December

Concerns:
We still lack a regular teen audience which is frustrating for Shauna, who has several great ideas for programs for this age. Until we can get current teens in, though, it remains hard to target them for programming.