

# BRIDGEPORT LIBRARY

Nellie Rivera, LCSW

Social Work Monthly Report for April 2026:

Consulted with a total of patron's received social work services.

Interactions by branch: Newfield= 7, North= 3, Burroughs= 10.

Department of Social Services residents served = 19.

Referrals and programming:

- Mental Health Matters' series "Social Support Society", 2 patrons' (North Branch Library). 1 patron referred to Bridge House, State of CT DSS for SNAP benefits and to Social Security Administration for benefits.
- Newfield Library: Anxiety and Depression Series: 3 patrons (1 patron referred to mental health services in Bridgeport, CT. Referred 1 patron to Alliance for housing and DMHAS.
- Community Health Center for the Elderly in the Valley
- Patron: How to deal with family problems. (Newfield Library).
- Patron: How to manage your anger. Patron receives therapy and case management services at Lifebridge Program in Bridgeport, CT. Also, involved with the Department of Rehabilitation Services in Bridgeport, CT. (Newfield Library).
- North Branch via telephone to a resident in need of services. Referred to Center for the Elderly.
- Hispanic Male – assisted in writing a letter in English for Vital Statistics. (Burroughs).
- Wellness Checks, patrons = 6 .

Trainings/Meetings / Home Visits / Telephone Calls:

- 4/1/2026, Individual Supervision with N. Douglas, Director of Clinical Services.
- 4/8/2026, Department of Social Services, Rental Rebates = 4 residents.
- 4/9/2026, Universal Online Training: "Anger Management"
- 4/15/2026, Meeting with N. Douglas, I. Negron to discuss programming at the Elderly Hispanic Center.
- 4/16/2026, Universal Online Training: "Anxiety Disorder".
- 4/16/2026, Department of Social Services = 2 (3 residents) homevisits per housing code.

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Trainings/Meetings / Home Visits / Telephone Calls:

- 4/17/2026, Training: The Nature and treatment of Hoarding Disorder.
- 4/21/2026, via telephone – Resident via Hoarding/Housing Code = 1
- 4/21/2026, via email Careforth to present at the Hispanic Elderly Center. = 4
- 4/28/2026, DSS – 3 residents via telephone, one call to (1) DCF social worker, regarding a referral.
- 4/28/2026, Webinar via Zoom “Legal Rights of Unaccompanied Minors”.
- 4/30/2026, DSS – 3 residents Telephone Call via Housing Code (Hoarding).