

BRIDGEPORT PUBLIC LIBRARY

YOUTH AND CUSTOMER SERVICES REPORT SEPT. 2021

Youth Services

Storytime Besides the regular storytime programs on Tuesday morning and Wednesday evening, a program sponsored by AAA's titled "Buster the Teaching Bus" an educational puppet program and a virtual Pirate Bedtime Storytime program was enjoyed by the attendees.

Coding classes for children are being coordinated for October.

The Library Card sign up program was exciting and all those who participated was very happy to receive their library card and a gift, especially the children who received a back pack. Library Card month was promoted on the bulletin boards in both the Teens and Children's Room and in the hallway.

Displays Display was created to promote National Hispanic Month in the children's Dept. A Banned Book display was created in the Teen's area.

Cultural Boxes continue to be evaluated for their contents; so far India, Japan, China and Poland have been reviewed.

Inventory and weeding of the collection in Youth Services continues.

Staff continues to shelf read all sections of the collections.

Brochures for Teens were created one on mental Health Resources. New information on a regular basis is being added to the Youth Services website for Youth Services.

Tutor.com and the Homeless Training Institute webinar "Kicked Out" were viewed by the staff.

Customer Services

Outreach Events Reference and Customer Service participated in two outreach events; one at a Business Expo held at the Holiday Inn on Sept. 22nd. Another event was held at Bridgeport's DMV on Sept. 13th and the Reference, Youth and Customer Services attended that event.

To celebrate National Hispanic Month the staff created a brochure and design the 1st floor bulletin board to highlight a few famous Hispanic men and women. A fall them was created for the bulletin board on the 2nd floor in the Fine Arts area. A Banned Books display was highlighted in the Fine Arts.

The number of library cards processed in September was 75 library cards; the number of E-Resources cards for the month were 1 and the number of NO FINES/NO FEES were 2. Number of loans to non residents for month of September was #95.

The number of DeliverIT incoming and outgoing bins 22/22; the number of incoming and outgoing bins for Yankee Courier 23/19

Staff continues to shelfread the Fiction section and to receive new materials.

Submitted by Vivian Bordeaux

Oct. 16, 2021